

## RETURNS FORM

- Please fill in this form with the details of your items and the reason for returning.
- **YOU MUST FILL IN THE ORDER NUMBERS TO ENSURE WE CAN COMPLETE YOUR REFUND QUICKLY.** If you are returning more than one order number please fill in each order number in the space provided.
- Detach section 1 and enclose it in your parcel. Keep section 2 for your records.
- Repackage the goods into the original packaging.
- Add your order reference number to label A and attach it to the outside of your parcel if you are returning via your local Post Office. Please retain proof of posting until refund has been received. If returning multiple orders please just enter one order number.
- Some items can be returned via courier. To book a courier collection please visit our Help section on madisonisland3.myshopify.com

### SECTION 1

ORDER NUMBER	QUANTITY	BARCODE/SKU NUMBER	RETURN REASON CODE
TOTAL NUMBER OF ITEMS RETURNED:			

Please give your reason(s) for returning each item, using the key below.

- |                              |                                     |
|------------------------------|-------------------------------------|
| <b>A</b> Faulty/poor quality | <b>G</b> Fabric/material            |
| <b>B</b> Not liked           | <b>H</b> Colour                     |
| <b>C</b> Too long            | <b>J</b> Ordered for choice         |
| <b>D</b> Too short           | <b>K</b> Incorrect item received    |
| <b>E</b> Too big             | <b>M</b> Arrived too late/Cancelled |
| <b>F</b> Too small           | <b>N</b> Other                      |




### LABEL A (RETURNS VIA POST OFFICE)

Madison Island Returns Centre

30 Eastbourne Terrace

London W2 6LF



**ROYAL MAIL**

RETURN POSTAGE PAID  
LICENCE NO. 544073PR

ORDER NUMBER:

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### LABEL B (RETURNS VIA COURIER)

**Madison Island**

Please affix this label to the outside of your parcel if returning **via Courier**

ORDER NUMBER:

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**Return to: Madison Island Returns Centre,  
30 Eastbourne Terrace, London W26LF**



### SECTION 2 Please keep this part for your records and ensure that you obtain a proof of postage from the Post Office

ORDER NUMBER	QUANTITY	BARCODE/SKU NUMBER	RECEIPT FOR PARCEL
			Signature of Post Office
			Date
TOTAL NUMBER OF ITEMS RETURNED:			debenhams.com